



# WELCOME

## Check-in Rules

**Check-in time is 2 PM.** In case you arrive at the hotel early, we will be pleased to welcome you in our lobby until your room is ready. You can make use of our hotel services by storing your luggage in our lockable luggage room.

## Check-out Rules

**Check-out time is 12 PM.** For the late check-out request, please contact us before 10 AM on the day of your departure. Your request will be fulfilled based on the availability.

## Rules for Early Check-in and Late Check-out

An hourly fee of 15 € is charged per person for early check-in between 6 AM and 12 AM and late check-out between 12 PM and 11 PM.

## Valid Credit Cards

Visa, MasterCard, Eurocard, American Express (*Commission fee charged*)

## Currency

Turkish Lira (TRY/ ₺) Euro (EUR/€), US Dollar (USD/\$) Pound Sterling (GBP/£) are accepted currencies for cash payment.

## Spoken Languages

Turkish, English, German, Russian.

## Wireless Internet Access

Free wireless internet service is provided to all guests in their rooms and in the hotel area.

## Guest Rules

Hotel guests can have their visitors in the lobby for 45 minutes between 10 AM and 8 PM.

Visitors have to show their passport or ID card at the entrance. Visitors are not allowed to enter guest rooms. Hotel guests are always responsible for their visitors.

Visits exceeding 45 minutes will be charged as daily hotel stay.

## Pet Rules

Pets are not allowed in rooms or public areas of the hotel.

## Smoking Rules

Smoking is not permitted in any of the hotel's rooms or indoor public areas. Smoking is only allowed outside the building, outdoor bars, on the balcony or on the terrace.

## Alcohol Consumption Rules

Only guests over the age of 18 will be served alcohol. An ID that has got a photo on will be requested if the guest is under the age of 18. No guests who look to be drunk will be served alcohol or permitted to any of the hotel's public areas.

## Age Limit for Staying

The guest must be over the age of 18 and have a valid ID for individual hotel reservations and check-in.

## Other Rules

In all closed areas, riding a bicycle, rollerblade, skateboard, skate, hoverboard, or other vehicle is prohibited. In hotel areas, the use of unmanned aerial vehicles (UAVs) or camera drones is forbidden.

## Passport & Visa

Before travelling, visitors should consult their local consulate or travel agency, as passport and visa requirements differ depending on nationality.

# SERVICES

## Welcoming

- Chocolate treats and sparkling wine
- Juice treat for children
- Giving umbrella on rainy days
- Handling the check-in procedures by the Guests Relations assistant
- Accompanying all guests to their rooms
- Valet and luggage service
- Giving apple and wine in the room on the day of arrival
- Leaving a bottle of water and refreshing towel in the car during check-out

## Included Services

- Free Fast Track from Antalya International Airport and CIP Terminal service\*
- Guest Assistant Service (8 AM/12 AM)
- 24-hour reception
- 24-hour food and beverage service
- Breakfast, lunch and dinner.
- 1 free usages at a la carte restaurants for stays of 7 nights or more (Timo, Turca and Sakura)
- 6 outdoor pools: main pool, heated outdoor pool, pool with slides, semi-Olympic pool, relax pool, children's pool
- Minibar (soft drinks, cocoa milk, chips, chocolate bar, wafer, nuts, nectar and fruit juices, energy drinks and beer are filled daily)
- Ice cream, fresh juices (in Vitamin Bar), cakes and cookies all day long.
- Bottled wines served in restaurants
- Some premium drinks
- Fitness centre, Turkish bath, sauna, jacuzzi, steam bath
- Tennis courts, table tennis.
- Beach tent, parasols, sunbeds, mattress, swimsuit dryer
- Water gymnastics, sea gymnastics, water polo
- Disco
- Beach volleyball, basketball
- Yoga, Pilates, Zumba, Aqua-Tie, Stretching, Aerobics and Step
- Boccia, darts, air rifle shooting
- AquaPark that has 5 slides
- Daily sports and leisure activities
- Toddler car seat (upon request), baby chair, baby bed, baby bath, potty
- Baby camera, stroller, blender, baby bottle warmer (deposited)
- Microwave, fruit press, oven (in the mini club)
- Evening programs and animation shows
- Feeding chair (in restaurants)
- Pillow menu (orthopedic, goose filler down, buckwheat), prayer rug, compass, prayer beads, Quran, non-slip bathtub surface, hot water bag
- Car washing (For a minimum stay of 4 nights)
- Check-in 14:00 p.m. / Check-out 12:00 p.m.
- Housekeeping (daily) and Turndown Service
- Game Room (Except bowling)

## Fee-Based Services

- Á la Carte Restaurants (with pre-reservation; children 0-6 years old free of charge, 6-12 years old 50% charged) Sakura, Timo, Turca, The Grill.
- Elegance VIP restaurant (with pre-reservation; breakfast, lunch, dinner)
- Room decoration, special day (wedding, birthday parties, etc.) celebration, special cake, wedding ceremony
- Room service is available 24 hours a day
- Tennis lesson, tennis court lighting, tennis racket
- Car rental, airport-hotel-airport transfers, golf course transfers
- Some premium drinks, special foreign and local wines, cigars, shisha
- Laundry and dry cleaning
- Daily pavilion rental
- Sunbed rental at pier
- Malls
- Hairdresser, Market
- Car and Bike Rental (Avis)
- Doctor / Health services
- Pharmacy services
- Massage, child massage, beauty centre, therapy, skin care, hairdresser
- Baby-sitter
- Early check-in between 7 AM and 2 PM, Late check-out after 12 PM\*\*
- All water sports (Using Catamaran is free for all guests staying at Calista Hotel and they are given a Catamaran certificate by us.)
- Calista Sports & Health Community (private lessons)
- Photography and Florist Services
- Electric Vehicle Charging Station
- Bowling
- Villas pools Heating Service

\*For further details, see page 37. \*\* Subject to availability.

## ACCOMMODATION ROOM COMPARISONS

Room Type	View	Max. Person	Number of Rooms	Bed	Shower +Bathtub	Room Sizes	Total
<b>Superior Room</b>	Garden View / Land View / Partial Sea View	3 Adults +1 Infant / 2 Adults +2 Kids	1	1 Double or 2 Singles	1+1	52m <sup>2</sup>	410 In Total
<b>Family Room</b>	Garden View / Land View (Block 2)	4 Adults +2 Kids	2	1 Double and 2 Singles	0+2	84m <sup>2</sup>	21 In Total
<b>Superior Family Connection Room</b>	Garden View / Land View	6 Adults +1 Kid	2	1 Double and 2 Singles	2+2	104m <sup>2</sup>	85 In Total
<b>Dublex Suite</b>	Garden View / Pool View	4 Adults / 3 Adults +1 Kid	2	1 Double and 2 Singles extra bed option	2+1	80m <sup>2</sup>	63 In Total
<b>Corner Suite</b>	Garden View / Pool View	4 Adults / 3 Adults +1 Kid	2	1 Double and 2 Singles extra bed option	1+1 (Bathtub, Jacuzzi)	70m <sup>2</sup>	18 In Total
<b>Presidential Suite</b>	Sea View	4 Adults +1 Kid	4	1 Double and 2 Singles	2+2 (Bathtub, Jacuzzi)	160m <sup>2</sup>	2 In Total
<b>King Suite</b>	Sea View	4 Adults +1 Kid	5+ Kitchens	1 Double and 2 Singles	2+2 (Bathtub, Jacuzzi)	240m <sup>2</sup>	1 In Total
Villa Type	View	Max. Person	Number of Rooms	Bed	Shower +Bathtub	Room Sizes	Total
<b>Twin Villa</b>	Pool and Garden View	4 Adults +1 Kid	3	1 Double and 2 Singles	3+2 (Bathtub, Jacuzzi)	150m <sup>2</sup>	10 In Total
<b>Superior Villa</b>	Pool and Garden View	8 Adults +2 Kids	5+ Kitchens	3 Double and 2 Singles	4+4 (Bathtub, Jacuzzi)	300m <sup>2</sup>	3 In Total
<b>Villa Leo</b>	Pool and Garden View	18 Adults	16+ Kitchens	7 Double and 4 Singles	9+9 (Jacuzzi)	1500m <sup>2</sup>	1 In Total

# ACCOMODATION ROOM FEATURES AND SERVICES

SERVICES	Superior Room	Family Room	Superior Family Connection Room	Dublex Suite	Corner Suite	Presidential Suite	King Suite	Twin Villa	Superior Villa	VIP Villa Leo
<b>Antalya Airport International Terminal Fast Track Service*</b> (Minimum 5-night accommodation, international departures, direct flights)	•	•	•	•	•	•	•	•		
<b>Antalya Airport International General Aviation Terminal CIP Service*</b> (Minimum 5-night accommodation, one way for ibngle Villa, Both way for Villa Leo)									•	•
<b>Digital key card system</b>	•	•	•	•	•	•	•	•	•	•
<b>Thierry Mugler® bath and shower products</b>	•	•	•	•	•					
<b>Molton Brown® bath and shower products</b>						•	•	•	•	•
<b>Antibacterial liquid hand soap</b>	•	•	•	•	•	•	•	•	•	•
<b>Rain shower</b>	•		•	•	•	•	•	•	•	•
<b>Bathtub</b>	•	•	•	•	•	•	•	•	•	•
<b>Jacuzzi</b>					•	•	•	•	•	•
<b>Double sink</b>		•	•			•	•		•	•
<b>Hair dryer</b>	•	•	•	•	•	•	•	•	•	•
<b>Bathrobes and slippers</b>	•	•	•	•	•	•	•	•	•	•
<b>Lighted makeup / shaving mirror</b>	•	•	•	•	•	•	•	•	•	•
<b>Men and women bath products set</b>	•	•	•	•	•	•	•	•	•	•
<b>Kids bathrobe, slippers, shampoo and lotion (for 0-12 years old)</b>	•	•	•	•	•	•	•	•	•	•
<b>Built-in wardrobe and luggage rack</b>	•	•	•	•	•	•	•	•	•	•
<b>Iron and ironing board</b>	•	•	•	•	•	•	•	•	•	•
<b>Digital safe</b>	•	•	•	•	•	•	•	•	•	•
<b>Digital scale</b>	•	•	•	•	•	•	•	•	•	•
<b>Beach bag</b>	•	•	•	•	•	•	•	•	•	•
<b>Shoehorn, shoeshine sponge</b>	•	•	•	•	•	•	•	•	•	•
<b>Telephone and bathroom phone</b>	•	•	•	•	•	•	•	•	•	•
<b>Wireless Internet</b>	•	•	•	•	•	•	•	•	•	•
<b>Air conditioning</b>	•	•	•	•	•	•	•	•	•	•
<b>Bedside reading lamp</b>	•	•	•	•	•	•	•	•	•	•
<b>Study / writing desk with lamp</b>	•	•	•	•	•	•	•	•	•	•
<b>Table, chairs and sunbeds on the balcony / terrace</b>	•	•	•	•	•	•	•	•	•	•
<b>Pillow menu</b>	•	•	•	•	•	•	•	•	•	•
<b>Kettle and coffee set</b>	•	•	•	•	•	•	•	•	•	•
<b>Minibar</b>	•	•	•	•	•	•	•	•	•	•
<b>Welcoming amenities with champagne/juice, chocolate strawberries and macarons</b>	•	•	•	•	•	•	•	•	•	•
<b>Turndown Service</b>	•	•	•	•	•	•	•	•	•	•

\*See page 37 for Terms and Conditions.





# RESTAURANTS

All measures have been taken against the new disease of our era, allergens, at our hotel, which provides service in an Á la Carte All Inclusive manner, and special menus and privileged services have been created. Pre-reservation is needed for our A'la Carte Restaurants.

Our restaurants' opening and closing dates and times are adjusted according to climatic conditions.

Restaurants	Concept	Menu	Operating Hours	Included in the price
<b>Bellum Main Restaurant</b>	Bellum Restaurant offers exceptional open buffet presentations from Turkish and international cuisines for breakfast, lunch, and dinner.	Open Buffet	Breakfast 06.30 AM - 11.00 AM Noon 12.30 PM - 3:00 PM Evening 6.30 PM - 9:30 PM	●
<b>The Garden</b>	Lunches are much more delightful at Garden Snack, which has Mediterranean breezes, with salad options, snacks, and pastries.	Snack	Noon 12.00 PM - 16.00 PM	●
<b>Turca</b> 	Open 24 hours, offers Snack services during the morning and noon, and a 'la carte services in the evening between 6.30 PM and 10 PM Turca waits for its guests with its exceptional Turkish and Ottoman cuisine menu	A'la Carte	Open 24 Hours	●
<b>Sakura</b>	Exotic flavors prepared by Asian chefs, teppanyaki plate presentations that are unique to the Far East cuisine and its shows come together in the tranquil atmosphere of Sakura Restaurant. Special celebrations and business dinners are also held at the restaurant, which has a VIP room.	A'la Carte	Evening 7.00 PM - 9.30 PM	
<b>Timo</b>	Timo welcomes its guests in an elegant atmosphere with a rich menu with distinct flavors of classical Italian cuisine, exquisite kinds of pasta, crispy pizzas, and a diverse wine selection.	A'la Carte	Evening 7.00 PM - 9.30 PM	
<b>The Grill</b>	The Grill is waiting for you to give its guests moments full of taste with fresh fish & meat varieties prepared with special recipes of our master chefs and distinguished appetizers!	A'la Carte	Evening 7.00 PM - 9.30 PM	
<b>Elegance</b>	Elegance Restaurant, which serves a variety of delicacies from seven continents, provides free breakfast, lunch, and dinner to villa guests. Guests who stay in other room types can also experience this pleasant atmosphere by making a paid reservation. Reservations are taken based on limited availability.	VIP A'la Carte	Evening 7.00 PM - 10.00 PM	
<b>Schiller Coffee&amp;Ice Cream</b>	On hot summer days, cool frozen and ice cream selections invite you into a wonderful world.	Cafe	Noon 10.30 AM - 8.00 PM	●
<b>Beach Snack</b>	You will not be alone on the beach with hot and cold sandwiches and delicious snacks.	Snack	Noon 12.00 PM - 6.00 PM	●
<b>Chocolate House</b>	Sweeten your day with rich and delicious chocolate varieties.	Snack	10.00 AM - 8.00 PM	●
<b>Carpo</b>	You will love Carpo's entertaining stall with colorful summer fruits.	Snack	Noon 11.00 AM - 6.00 PM	●
<b>Turkish Gozleme Corner</b>	Appetizing Turkish gozleme types await food enthusiasts, whether for late breakfast or snack breaks.	Snack	Noon 11.00 AM - 4.00 PM	●
<b>Room Service</b>	Room service menu	A'la Carte	Open 24 Hours	



## BARS

There are a variety of bar alternatives in indoors and outdoors of the hotel. The opening and closing times of the bars are adjusted in accordance with the climate.

Calista Luxury Resort reserves the right to change the opening and closing hours of the bars.

Bars	Concept	Operating Hours
<b>White &amp; Black</b>	With its pleasant and comfortable atmosphere, White and Black Bar welcomes its guests with local and foreign drinks served with piano accompaniment. When you visit the bars, make sure to experience Calista's almond cookies with a cup of cappuccino.	8.00 AM - 12.00 AM
<b>Blue Bar</b>	With its pleasant atmosphere in the heart of Calista and surrounded by pools, the Blue Bar; offers warm and cold drinks, as well as frosty cocktails prepared with shaved ice.	10.00 AM - 12.00 AM
<b>Cool (Disco Bar)</b>	Located in the Cool Disco, let the Cool Bar bring you into the holiday spirit. Enjoy local and international drinks while dancing to world music.	11:30 AM - 2:30 AM
<b>Brezza (Dock Bar)</b>	At the Brezza bar, located on the pier stretching out in the centre of the deep blue sea, you can either sip your wine under the moonlight or have a refreshing cocktail while feeling the brightness of the Mediterranean sun on your skin.	10:00 - 12:00 AM
<b>Deep Bar</b>	Deep Bar is a gathering place for those who want to spend time and prepare themselves for the rhythm of the night with tropical fruit cocktails and live music before the entertainment programs.	4.00 PM - 12.00 AM
<b>The Beach Bar</b>	Beach Bar, which provides service on the beach, offers you service without taking you away from the water and beach pleasure.	10.00 AM - 6.00 PM
<b>Callos (Vitamin Bar)</b>	Callos Vitamin Bar, located in Spa, is waiting for you for a break where you can relax after fitness or spa with a range of fresh-squeezed fruit juice, herbal tea and coffee.	10.00 AM - 8.00 PM



*Black Bar*



*Beach Bar*



*Brezza Bar*



## EVENTS & ENTERTAINMENT SPORT AND FITNESS

### Calista Sports & Healty Community

Enjoy a distinctively fun and effective experience with our Personal Trainers - professionals with expertise in their fields who can help you reach your goals! Continue your daily sports and fitness program on your holiday.

#### Group Sports Activities

- Yoga
- Fly Yoga
- Pilates
- Cycling Tour
- Kangoo Jump
- Zumba
- Aqua Spinning
- Hiit
- Floatfit
- Functional Training
- TRX
- Boxing
- Kickbox
- Tabata
- Stretching
- Football

### Fitness Centre

Our fitness centre contains all cardiovascular and resistance training machines and equipment, and it is open from 8 AM to 8 PM in the company of trainers.

#### Special Lessons

- Fly Yoga
- Swimming
- Boxing
- Reformer Pilates
- Resistance Training
- Football

#### Daily Entertainment Activities

- Dart
- Sjoelback
- Vacuum Archery
- Boccia



Fly Yoga



Swimming Lessons



Cycling Tour



Aqua Spinning



TRX



Boxing



## EVENTS & ENTERTAINMENT CALHIPPO KIDS CLUB

Calista is committed to providing the best service to your children with its professional staff, as entertainment and activities appeal to people of all ages.

### Activities for age groups

- Calhippo Babies : 0-3 years
- Calhippo Minies : 4-7 years
- Calhippo Maxies : 8-12 years
- Calhippo Teens : 13-17 years

### Operating Hours of Kids Club

- 10.00 AM - 12.00 PM

### Features and Activities of Kids Club

- Aquapark and children pool
- Kids club building with a shaded terrace
- Kids reception and registration desk
- LEGO playroom walls
- PlayStation® game room
- Cinema room
- Sleeping room
- Indoor playroom that has soft mat
- Children's art studio (paid service)
- Baby changing tables, swim diapers
- Kids buffet restaurant for lunch, afternoon tea and dinner

- Fully equipped place to prepare baby food
- Fruits/veggie jar baby food products and healthy milk options at the buffet
- Daily tournaments, music games
- Concept parties
- Resort tour by mini train
- Mini disco

### Outdoor facilities

- Shade baby pool that has family gazebos
- Kids and baby water park
- Children's playground on the beach

### Operating Hours of Garage Teens

- 10.00 AM - 12.00 PM

### Activities of Teen Club

- Located in a separate area from the Kids Club.
- Game room
- DJ course
- Table tennis
- Board and card games

- Dart
- Outdoor sports and activities
- Teenager Disco
- Garden with a seating group

### In-Room Facilities\*

- Baby shampoo, lotion and sponge
- Children's bathrobes and slippers
- Drinks and snacks for kids in the mini bar
- Cartoon TV channels in rooms
- Baby bed
- Baby setup: Baby monitor walkie talkie, camera, sterilizer, baby bottle warmer (with deposit)
- Baby tub and bath net
- Baby step stool for sink
- Potty
- Feeding chair
- Stroller (with deposit)

\* On request







## POOLS

Calista Luxury Resort offers many pools, including a heated outdoor pool and an SPA centre indoor pool. In addition to our huge outdoor swimming pool of 3800m<sup>2</sup>, we have Relax, semi-Olympic activity, indoor and outdoor swimming pools for kids and an Aquapark with 5 slides.

Pools	m <sup>2</sup>	Depth	Pools	m <sup>2</sup>	Depth
Outdoor Swimming Pool	3800	1,40 m	Outdoor Swimming Pools for Kids	115	30 cm
Indoor Pool	300	1,10 m	Indoor Swimming Pools for Kids	25	30 cm
Semi-Olympic Pool	310	1,85 m	Relax Pool	115	1,40 m
Aquapark Pool	510	1,40 m			



Main Pool



Semi-Olympic Pool



Heated Pool



Indoor Pool with Jacuzzi



Aquapark Pool



Outdoor Swimming Pools for Kids



# BEACH

250 meters long Private Beach by the Sea, 1 Pier, 1 VIP Pier.

## Features

- 250 meters long Private Beach by the Sea
- Blue flag awarded
- White flag awarded
- Comfortable sunbeds
- Adult beach section for those older than 16

## Facilities

- Beach Bar
- Beach Snack Corner
- Brezza Pier Bar
- Beach pavilions
- Beach sports ground
- Activity Area for Kids
- Street food area

## Pier

- 1 pier, 1 VIP pier.
- Wheelchair sea-ramp

## Beach Activities

- Beach volleyball
- Pilates
- Zumba, stretching
- Beach sports ground

## Beach Services

- Daily Snacks
- Fruit corner
- Beverage service to sunbeds
- Beach towel service
- Security
- Lifeguard

## Charged Services

- Water sports activities
- Daily pavilion rental
- Renting a sunbed at the pier

## Pavilion Details

- Working hours – 9 AM – 6 PM
- Special service for all Pavilion guests
- Hotel-themed beverage menu
- Mini bar, shower
- Towels
- Waiter call button

